

A photograph showing a man in a red shirt, a young child in a yellow shirt, and a healthcare professional in a white lab coat with a stethoscope. They are in a bright, modern community space with large windows and wooden accents. The man and child are looking at each other, and the healthcare professional is smiling and looking towards the child.

# FAMILIES MATTER PROJECT

*Creating inclusive  
respite and reflection  
spaces for all members  
of our community*





# The Community invests in improving the experience for all people.

**The Parkview family lodge (2012)** provides temporary housing to patients or their family members who travel from outside the Salem area.



**The Inspiration Sculpture (2016)** presents patients and community members with messages of hope and wellness.



**The Community Health Education Center (2012)** is the Mid-Willamette Valley's premier health resource where area residents have access to relevant health information in one convenient location.



## Families Matter Project

\$3.7 million

This Salem Health Foundation project will provide spaces for respite and reflection with the creation of a new chapel, outdoor garden and family gathering areas.



**The Let's All Play Place (2016)** gives our community's children a safe, inclusive place that accommodates children of all abilities.



**Opening in 2022** Salem Health's newest building will add 150 beds as well as new walkways and driveways for easier access to the parking garage and the Emergency Department.





## Why is the Families Matter Project important?

*These newly designed spaces help anyone waiting in worry or duress.*

Low-resource families have diminished transportation resources. For this reason, low-resource families are disproportionately impacted by inadequate waiting space. **The Families Matter Project will help them.**

Seniors in hospital care bring supporters and loved ones. This project adds a chapel and other private spaces for families. **The Families Matter Project will deliver good places to pause and reflect on important family decisions.**

Care providers are confident that the presence of families and supporters speeds healing, and affects the patient experience. **The Families Matter Project will improve patient care and lower the stress felt by families and supporters.**



## Why the Salem Health Foundation?

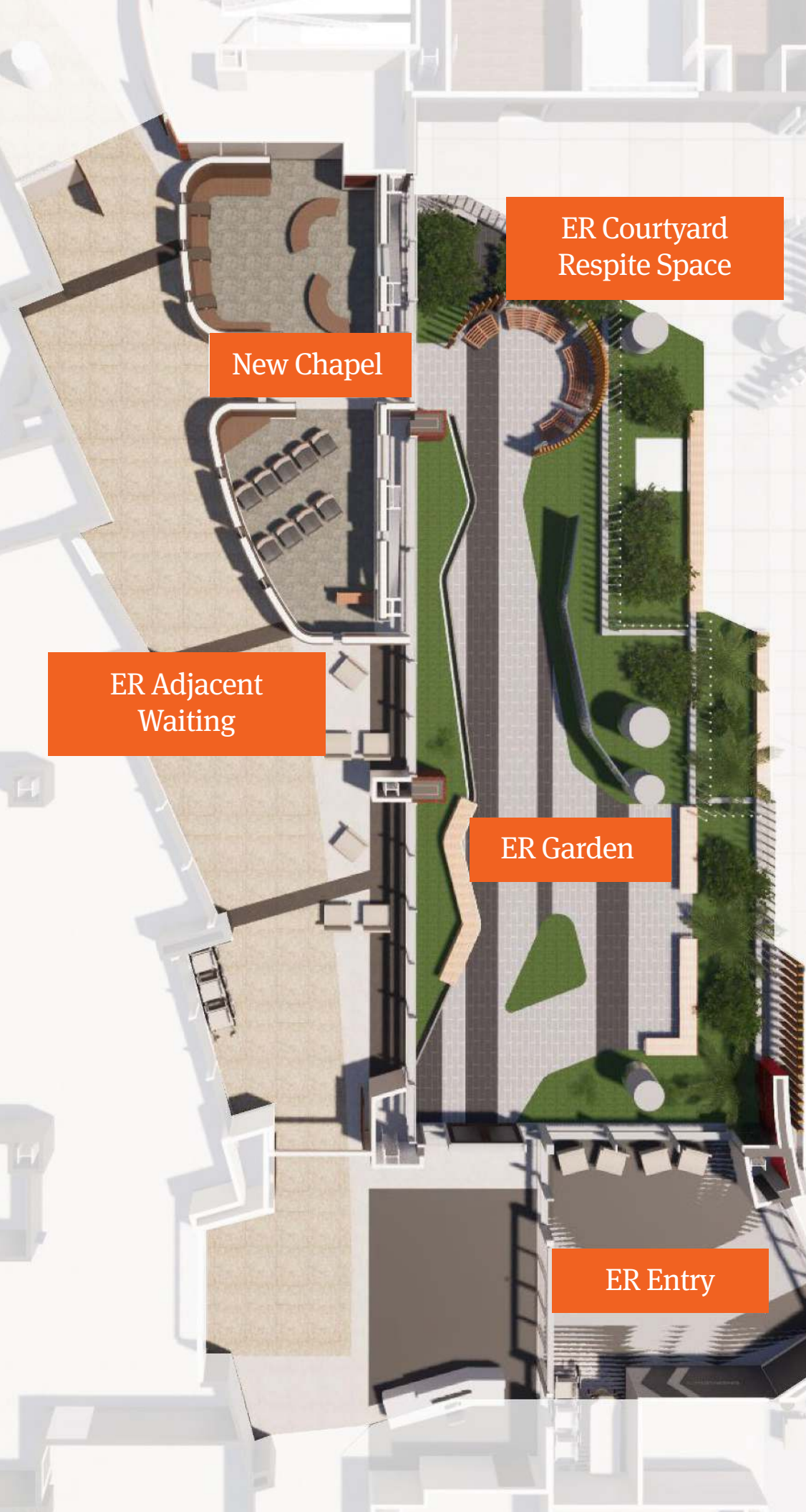
*Salem Health Foundation is the leading charitable organization for impacting health care delivery in our community.*

Since 1968 we've been taking action on community health care improvements. Our close connection to care providers directs us to actions that improve the experiences of patients and their families. The community and the foundation work together to make a difference.



*“Everyone in Salem will benefit, as all of these improvements will help patient flow, reduce wait times, and preserve the dignity of patients and families. This partnership between the Foundation and the Hospital is community value adding, and a community win-win.”*

Dick and Gayle Withnell,  
Community Leaders



*“The Families Matter Project is an important joining of Salem Health and Salem Health Foundation to do even more for patients. The ER always delivers highest quality health care, and the Families Matter Project will deliver to patient families’ high quality respite space as they wait.”*

Cheryl Nester Wolfe,  
CEO of Salem Health





## Families Matter Project expands and improves the Salem Health Emergency Department (ER)

*This 3.7 million dollar project will improve upon the new Salem Health Tower construction project*

**Our Emergency Department (ER) is the Northwest's busiest, seeing 115,000 patients in 2019.**

Anyone receiving treatment in the ER can take comfort that their families and supporters will have a better experience because of the Families Matter Project.

COVID-19 showed how patient/family separation affected patient care. A flurry of difficult decision await patients, families, and supporters in the ER. This project delivers necessary new spaces for reflection, privacy, and family conversations.



*The current ER waiting room lacks private gathering space for patient families and their support persons.*

### Highlights of the Families Matter Project

Will improve ER access and visibility. The improvements will more quickly get patients and families to ER care.

Will make the separation of patients from families less stressful. These improvements will be accessible 24 hours a day.

Will add space for families who need to spread out while waiting.

Will add comfortable seating clusters, proximate to the ER receiving areas.

Will create areas useful to families, friends, and supporters who need a place for reflection and respite.

We will create an All Faiths Chapel for all visitors and families to find quiet and useful spaces for prayer and contemplation.



## All Faiths Chapel and Reflection Garden offer peaceful spaces

**ALL FAITHS CHAPEL** is uniquely designed to serve families or individuals from all backgrounds who desire comfort, quiet, and introspection.

Intended as a safe place, where spiritual despair and hope can be privately expressed.

**THE REFLECTION GARDEN** offers sheltered, semi-private outdoor spaces for families and individuals wishing to stretch out, or get some fresh air in a safe, enclosed garden and personal reflection area.

These improvements are thoughtfully intended to give 24 hour access, and convenience of location near patient floor elevators and the Emergency Department.



*“This project will substantially improve our patients’ care. Patients and their families are under extraordinary stress when they come to the hospital. This project offers new respite, reflection, and relaxation elements that will lower the stress. If you are coming to the hospital for clinics, patient rooms, or the ER, you will benefit from these improvements.”*

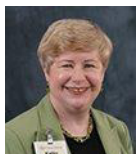
Bud Pierce, Salem Health Foundation Board Chair, 2004-2006



**This outdoor garden space adjacent to the ER provides waiting families and supporters a place to catch a breath of fresh air.**



**The new chapel provides a place for quiet reflection for both individuals and families.**



*“Our staff and facilities always strive to deliver high quality care, and the Families Matter Project adds some well thought out space for respite and relief during an ER patient visit.”*

Kathy Keene, Salem Health Board of Trustee Chair

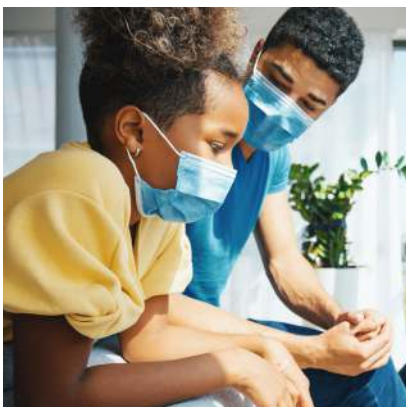
Improved ER drop-off and entry helps patients and families access care more quickly.



**The Salem Health  
Emergency Department  
(ER)** is the busiest  
emergency department  
in the Northwest, with  
**115,000** patient  
visits last year.



Improvements in waiting spaces for families helps patient supporters of all ages and backgrounds.



*“The Foundation is focused on important changes that support area families who arrive to the ER in crisis and under duress. The needs of families and loved ones who arrive with a patient require our thoughtful attention. We want the Families Matter Project to make a difference for them.”*

Alex Casebeer, Salem Health Foundation Board Chair.



## What will your help accomplish?

Financially struggling families will feel the greatest benefit. Your help will deliver a variety of important improvements that benefit people of all ages and backgrounds.

***Your support will forever benefit EVERYONE in our community who finds a need for care at Salem Health!***



### **We welcome gifts** of support as:

- Individuals and families
- Businesses and corporations
- Private and community foundations

### **Ways to give:**

- Offer an outright gift
- Offer a multiple-year pledge
- Offer a gift of stock or other appreciated asset

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### **FOUNDATION DEVELOPMENT OFFICE**

[foundation@salemhealth.org](mailto:foundation@salemhealth.org)

[www.salemhealthfoundation.org](http://www.salemhealthfoundation.org)

503-814-1990





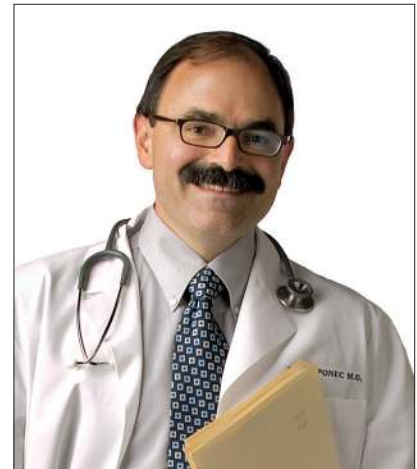
*The Foundation transforms community support into community action. It assists people in need who are often afraid to ask for help. The Families Matter project benefits everyone, but especially those financially disadvantaged.*

Kathy Gordon

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*I believe in supporting projects that make a difference. I support this project because it ensures that families in our community will have better access to care and find more places for support and comfort!*

Dr. Robert Ponec



*I support this effort because the outcome of the project provides spaces where all families are respected, valued, and treated with dignity. The project will effectively support unique cultural and linguistic need, which is critical when our community accesses medical services. Latinx, BIPOC community members and multigenerational families all will benefit from this project, especially when they are in the Emergency Department waiting and worrying about a sick loved one.*

Marin Arreola III, Governor's Racial Justice Council



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